

## PET Imaging Institute of South Florida

**Patient Rights and Responsibilities - \_\_\_\_\_ <Patient Full Name>**  
**Including Parents and/or Guardians of Minors**

**Access to Care:** Individuals shall be accorded reasonable and impartial access to services that are medically indicated, regardless of race, creed, sex, national origin or disability.

**Respect and Dignity:** Patients have the right to respectful, considerate care at all time and under all circumstances, with recognition of their personal dignity.

**Privacy and Confidentiality:** Patients have the right within the law, to personal and informational privacy, as manifested by the following rights:

To refuse to talk with or see anyone not officially connected with this site.

To wear appropriate personal clothing and religious or other symbolic items, as long as they do not interfere with diagnostic procedure.

To be interviewed in surrounding designed to assure reasonable visual and auditory privacy. To expect that any discussion of consultation involving their case will be conducted discreetly and that individuals not directly involved in their case will not be present without their permission.

To have their medical records read only by individuals on their written authorization or their legally authorized representative.

To expect all communications and other records pertaining to their case, including the source of payment for treatment, to be confidential.

**Personal Safety:** Patients have the right to expect reasonable safety in so far as the site practices and environment are concerned.

**Identity:** Patients have the right to know of the existence of any professional relationships among the individuals who are treating them as well as the relationship to any other health care or educational institutions involved in their case. Participation by patients in clinical training programs or in the gathering of data for research purposes should be voluntary.

**Information:** Patients have the right to expect their practitioner receive diagnostic test results in a reasonable time frame.

**Consent:** Patients have the right to reasonable informed participation in decisions involving their healthcare. To the degree possible, this should be based on a clear, concise explanation of their proposed technical procedure, including possibilities of any risk of mortality or serious side effects. Patients should not be subjected to any procedure without their voluntary, competent and understanding consent or the consent of their legally authorized representative. Patients shall be informed if the site proposes to engage in or perform human experimentation or other research/education projects affecting their care: patients have the right to refuse to participate in any such activity.

**Communication:** When patients do not speak or understand the predominant language of the community, they should have access to an interpreter.

**Refusal of Treatment:** Patient may refuse a procedure.

**Site Charges:** Regardless of the source of payment for their care, patients have the right to request and receive an itemized and detailed explanation of their total bill for services rendered. Patients have the right to timely notice prior to testing of the declaration of their eligibility for reimbursement by any third-party payer for the costs of their care.

**Site Rules and Regulations:** Patients are entitled to information about the company's mechanism for the initiation, review and resolution of patient complaints.